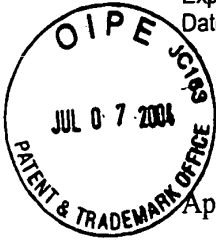


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Express Mail Label No.: EV334319587US  
Date of Deposit: July 7, 2004

Patent Application  
Attorney Docket No.: 22097-007

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/865,111 Confirmation No.: 3045

Applicant(s) : Ion Leon Batachia, *et al.*

Filed : May 24, 2001

TC/A.U. : 2121

Examiner : Michael B. Holmes

Docket No. : 22097-007

Customer No. : 35437

Title : INTERFACE BETWEEN VENDORS AND CUSTOMERS  
THAT USES INTELLIGENT AGENTS

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JUL 14 2004

Technology Center 2100

July 7, 2004  
New York, New York

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE**

Dear Sir:

Further to the outstanding Office Action dated April 8, 2004 (Paper No. 8) for the above-identified patent application, Applicants present the following Amendment and Response.

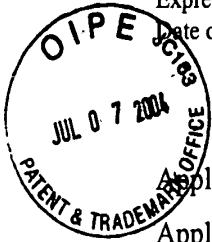
**The Claim Listing** begin on page 2 of this paper.

**Remarks** begin on page 6 of this paper.

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**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**TRANSMITTAL LETTER**

Transmitted herewith for filing in the above-referenced patent application are the following documents:

- ☒ Amendment and Response [9 pgs.];
- ☒ Submission of New Formal Drawings [1 pg.];
- ☒ Formal Drawings, Figs. 1-36 [17 sheets]; and
- ☒ a Return postcard.

Applicants believe that no additional fees are due in connection with this submission. However, the Commissioner is authorized to credit any overpayment or charge any deficiencies to Deposit Account No. **50-0311**, Reference No. 22097-007, Customer No. **35437**. A duplicate copy of this Transmittal Letter is enclosed.

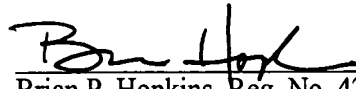
Express Mail Label No.: EV33431958US  
Date of Deposit: July 7, 2004

Attorney Docket No. : 22097-007

If the enclosed papers are considered incomplete, the Mail Room is respectfully requested to contact the undersigned collect at (212) 935-3000, New York, New York.

Respectfully submitted,

Dated: July 7, 2004

  
\_\_\_\_\_  
Brian P. Hopkins, Reg. No. 42,669  
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